



Age Restriction

You must be aged 18 or older to buy alcohol. By placing an order with us online you are confirming you are aged 18 or older.

It is an offence to sell alcohol to anyone under the age of 18 in the UK. If you are buying alcohol for someone else the recipient must also be aged 18 or older.

Deliveries must be received by a person aged 18 or older. If our driver or courier are in any doubt about the age of the recipient on delivery, they will request some form of ID.

Brewery pick-ups should be made by a person 18 or older, we operate a challenge 21 policy and as a result you may be asked to provide some form of ID.

We reserve the right to cancel the delivery or refuse pick up if the age and identity of the recipient is in doubt.

Gift Vouchers

We offer electronic gift vouchers on this website and from the brewery, which can be redeemed on any of the items purchased on our website or at our brewery shop, whether it's beer or merchandise. The gift vouchers cannot be refunded or exchanged for cash and will expire after 12 months of purchase.

Refund Policy

We are confident that you will enjoy our beers, however, if there is a problem with your order or items arrive damaged, you must inform Bragdy Mona within 7 days of receipt to obtain a refund. Please keep photo record of damaged items.

To report a problem, please email info@bragdymona.co.uk noting 'Refund' in subject line

Terms and Conditions of Business

We offer this website, including all the information, tools and services available on it, on the condition that you accept these terms and conditions and the associated privacy policy available on our website.

By visiting our website and/or purchasing something from us, you are deemed to have accepted these terms and conditions.

You can view the most current version of these terms and conditions at any time by visiting this website page. We reserve the right to update, change or replace any part of these terms and conditions, without prior notice to you, by posting updates on this page. It is your responsibility to check this page on each visit to your website, read these terms and conditions and ensure you understand them before making a purchase.

Online shop terms

Our website offers a range of products and or services for sale. Where we refer to an 'item' we are referring to a single product or service available for purchase on this website.

We will take all reasonable care to ensure that the details displayed for a particular item offered for sale are correct at the time when the information was entered onto the system.

Whilst care is taken to ensure that we display as accurately as possible appearances, colours, textures or finishes, what you will see on your computer monitor or equipment may differ and so we cannot guarantee that images are an accurate representation of the actual goods or services that you are purchasing.

We may not be able to accept your order due to one or more of the following reasons, or for a reason not listed below:

- The item you have ordered is out of stock
- We cannot authorise your payment or have reasonable grounds to suspect your payment may be fraudulent
- There has been a pricing or product description error
- There is a system or procurement failure
- You have failed our customer verification checks

When you place an order, you will receive an email confirming the details of your order. This email is not confirmation that your order has been accepted by us.

Your order will only be accepted by us once your goods have been dispatched.

Modifications to our service and pricing

Prices for items are in £ (pound sterling) and are subject to change without notice.

We reserve the right to, at any time, modify or discontinue any part of the service that we offer, or any part of content thereof, without any notice to you.

We accept no liability to you or to any third-party for any modification, price change, suspension or discontinuation of the service.

Delivery

Please refer to our Shipping Policy for further information about delivery and pick-up options. At checkout, you may be presented with one or more options for delivery. Where an

estimated timescale for delivery is provided, this is an estimate only and your items may be delayed in being received due to circumstances beyond our control (such as a courier delay, or at busy times).

Order cancellation

If you wish to cancel an order you have placed you must contact us immediately to ascertain whether the items have been dispatched or not on info@bragdymona.co.uk noting 'Order Cancellation' in subject line whilst quoting Order Confirmation number in the e-mail.

Where the items have been dispatched, you will need to return the item to us and you will be responsible for paying the cost of returning the items.

Where items have not been dispatched prior to a cancellation request, our refund policy will apply.

Liability and indemnity

We shall not be liable for any direct, special, indirect or consequential or incidental damages including loss of profit or loss of opportunity as a result of the use of or the inability to use any items that have been ordered on this website.

You agree to indemnify us and our agents, officers, directors and employees, immediately and on demand, against all claims, liability, damages, costs and expenses, including legal fees, arising out of any breach of any of our terms and conditions.

Jurisdiction

These terms and conditions shall be governed in accordance with, and are subject to, the exclusive jurisdiction of the law and courts of England & Wales.

Entire agreement

These terms and conditions combined with our published Privacy Policy (also available through this website) Refund Policy which forms part of this policy constitute the entire agreement between the parties and supersede any and all preceding and contemporaneous agreements between you and us whether written or oral.

General

Should any part-term or term be found to be unenforceable then the remainder of the terms and conditions shall continue to have full force and effect as if the invalidated term was not present.

Should any delay or failure to comply with our obligations under these terms and conditions arise where it is beyond our reasonable control, we will not be responsible to you for such delay or failure nor liable for any loss that you incur, howsoever caused.